



# Booking Conditions

(Please read carefully before signing.)

No booking is confirmed until The Company ( Sportstours) or your travel agent have received this completed signed booking form together with a deposit or full payment for this trip.

## Match Tickets

- Match tickets are in the home supporters end, The Supplier cannot price for away matches.
- The Company shall not be responsibility for lost or stolen or damaged Tickets.
- The Supplier can only guarantee seating in Pairs (2 seats together). If the amount of tickets booked exceeds this amount, we will do our utmost to place clients together. However this cannot be guaranteed

## Moved Events

- The Company will not be held responsible for the movement (change of date or location) of any event during the season due to Match Fixture congestion changes that may arise during the season or any other reason.
- The Company shall provide alternative dates in the chosen/ booked accommodation to suit the new event date and your order will automatically be valid for the new date.
- We will inform you 24hours after the new updated announcement.
- Unfortunately Sportstours does not process any type of refund.

## Payment / Prices

- All prices offered by The Company for the event tickets and accommodation are quoted per person.
- A Non-refundable deposit of €100 per person is due to Sportstours at time of booking.
- The Outstanding balance of any purchase must be paid to Sportstours up to 8 weeks before departure.
- If any booking made is not paid for by the due date, The Company shall have the right to cancel the booking.
- Taxes are extra. We reserve the right to impose currency surcharge as necessary.

## Special Provisions and Liability

- The Company shall not be held liable for any damages or disruption caused to the consumer or event if the fault is out of the supplier or company's control such as :
  - Any damages that the consumer may suffer while traveling to and from the event.
  - If the event is cancelled or postponed due to a reason beyond the company's control such as adverse weather conditions, strikes, civil disturbances, and/ or decisions made by competent authorities and/or the organizers etcetera.

- You shall be solely responsible for obtaining the correct dates, starting times of events and pick up details of the tickets.
- You shall be solely responsible for abiding by the rules, regulations, policies and any code of conduct established by the local authorities and/or event organizers.

**Cancelled events**

- If The Clients fails to attend any event, in a result they are a no show 100% changes will apply.
- If an event is cancelled, and the accompanying tickets are not already been sent out to the hotel or client the company can then cancel the booking. However this is subject to the suppliers T&C's which will be advised at the time of booking.
- The following cancellation fees are applicable if clients wish to cancel any booking made with The Company:
  - Tickets: 100% charges will be applied
  - Accommodation: 50% up to 14 days before arrival  
100% up to 7 days before arrival.

\*please note cancellation T&C's may vary, The Company will advise at time of booking\*

**Complaints**

- The consumer must notify The Company in writing of any complaint they have no later than 7 days after returning to the point of departure.

I agree that my signature on this booking form constitutes my agreement and the agreement of any persons' name on the completed booking form to be bound by the conditions. I hereby confirm that my attention has been drawn to the said conditions herein contained by The Company. I warrant and represent that all of the information provided by me in this document is true and accurate and that I have been authorised by all persons named on the booking form as a Consumer to execute this agreement on their behalf and accordingly, I sign my name both as their agent on my own behalf.

Clients Signature:.....  
 Date: ..... Clients Contact No.:.....

To be completed by the retailer:  
 I hereby certify that I have specifically brought the attention of the consumer to the Booking Conditions which are laid out above.

Signature: ..... Date: .....